

# Install will not proceed past Registration Confirmation

## Frequently Asked Question:

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## Answer:

This issue may be caused by Internet Security software installed on your machine. If you are installing the Pal II Users guide CD-rom and cannot complete the installation past Registration Confirmation, or the install seems stuck in a loop.

To resolve please either disconnect your internet connection, by unplugging your network cable or right clicking on the connection icon and choosing to disable the network connection

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Software Support -> — P — -> PAL-II Users Guide -> Install will not proceed past Registration Confirmation

<https://pearsonassessmentssupport.com/support/index.php?View=entry&EntryID=1603>