

# 1607 unable to install installshield scripting runtime

## Error Description:

1607 unable to install installshield scripting runtime error1607 unable to unstage installshield scripting

Error 1628 failed to complete installation

Unable to create object tpcwebkeydelivery.tpcwebkeyverification

## Resolution:

These are InstallShield messages and generally are caused by insufficient permissions to install software. When using Windows XP, 2000, or NT, the person installing must have administrator permissions to install software. Please contact your network administrator or IT department for assistance.

If you are installing with administrator permissions and continue to receive the message, restart the computer and close all background applications, including virus scan and security software, before installing WISC-IV Writer.

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<https://pearsonassessmentssupport.com/support/index.php?View=entry&EntryID=1499>