

# Error 1303: installer has insufficient privileges to access this directory, C:\Program Files\PsychCorpCenter

## Error Description:

Error 1303: installer has insufficient privileges to access this directory, C:\Program Files\PsychCorpCenter

## Resolution:

Please give your System Administrator this message. "Full Control" of the program folder should be granted to any user needing to access the software. You can call our Technical Support Center at 1-800-249-0659 for further assistance.

### **Solution 1**

Temporarily disable simple file sharing and change permissions (Windows 2000 and XP Pro). Disable simple file sharing (Windows XP Pro only) and change the permissions for the All Users folder.

To temporarily disable simple file sharing and change permissions:

1. Log in as an administrator.
  - If you use Windows XP Pro, disable simple file sharing (if you use Windows 2000, this step is not necessary):
    - a. Choose Start > My Computer.
    - b. Choose Tools > Folder Options, and then click the View tab.
    - c. In the Advanced Settings section, deselect Use Simple File Sharing (Recommended). Click OK.
2. In Windows Explorer, open the Documents and Settings folder.
3. Right-click the All Users folder, and then choose Properties.
4. Click the Security tab. If the Security tab is missing, use Solution 2.
5. Click Administrators in the User list. If Full Control is not selected in the Permissions list, change the access control level to Full Control (see the Microsoft documentation for information on how to modify access control levels) .
6. Click Advanced, and select Replace Permission Entries on All Child Objects With Entries Shown Here That Apply to Child Objects (Windows XP Pro ) or Reset Permissions on All Child Objects and Enable Propagation of Inheritable Permissions (Windows 2000).
7. Click OK, and then click Yes. Click OK to close the All Users Properties dialog box.
8. Install Acrobat.
  - If you use Windows XP Pro, re-enable simple file sharing (if you use Windows 2000, this step is not necessary):
    - a. Choose Start > My Computer.
    - b. Choose Tools > Folder Options, and then click the View tab.
    - c. In the Advanced Settings section, select Use Simple File Sharing (Recommended). Click OK.

### **Solution 2**

Use the CACLS command to manually assign access to the All Users folder (Windows 2000 and XP).

Use the CACLS command in a DOS window to manually assign access to the Documents and Settings/All Users folder.

To use the CACLS command to manually assign access:

1. Log in as an administrator. If you do not have administrator rights, contact your system administrator for assistance.
2. Choose Start > Run, and then type cmd in the Open text box. Click OK.
3. Type the following commands, including quotation marks, pressing Return at the end of each line (also make sure to enter spaces between /T, /E, /C and /G in the third line):

```
c:  
cd "\Documents and Settings"  
cacs "All Users" /T /E /C /G administrators:F  
exit
```

- Install WISC IV Writer

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Software Support -> — W — -> WISC-IV Writer -> Error 1303: installer has insufficient privileges to access this directory, C:\Program Files\PsychCorpCenter

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=1490>