

# ModGlobalFunc:showUsageOptions Error -2147217843/ error line: 0 Authentication Failed

## Error Description:

ModGlobalFunc showUsageOptions Error -2147217843/ error line: 0 Authentication Failed  
Runtime error 2147217843 (80040e4d) Authentication Failed  
ModMain: Main Error 2147217843 Line 131 Authentication Failed  
ModGlobalFunc usage product exist -21447217900 line 0 desc invalid sql statement expected delete

## Resolution:

If you are receiving this error message, please make sure all Windows updates have been run, and that all PsychCorpCenter program updates have been run. You can find a list of all available updates for Windows by going to the following website: <http://www.microsoft.com> and then clicking on Windows update. Apply any updates that are listed as available. If you are unable to run updates to Windows, please contact your System administrator or your IT staff.

---

Article ID: 1146

Last updated: 14 Apr, 2010

Software Support -> — W — -> WAIS-III WMS-III WIAT-II SA -> ModGlobalFunc:showUsageOptions Error  
-2147217843/ error line: 0 Authentication Failed

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=1146>