

Error extracting support files, access denied

Error Description:

Error extracting support files, access denied

Resolution:

If you are receiving the message Error extracting support files, access denied, you may need additional rights to install the software. The software installation must install certain files to the Windows and Windows\System folders, and Windows registry. If you do not have access rights to these locations, install cannot continue. Verify and change the drive rights, if necessary before and after installing the software. See your network administrator or IT staff for additional assistance.

The file paths to the folders are listed below, you will need full access to all of the folders listed below:

C:\TPC

C:\Program Files\PsychCorpCenter

C:\Program Files\Common Files\PsychCorpCenter

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Software Support -> — W — -> WAIS-III WMS-III WIAT-II SA -> Error extracting support files, access denied

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=1090>