

Installation error - Not authorized to install

Error Description:

Installation error - Not authorized to install

Resolution:

If you are unable to complete the software installation, please check with your network administrator to ensure that you have sufficient system user rights to install software.

Only the user (person logged into the machine) that has installed the software will be able to use the program error free. The software is set to run for the individual by creating a registry entry with the correct path for the program under the user's listing. As a standard network user you may need assistance from your local administrator depending on the policies set for your user account.

If you receive a message that you must be logged in as the administrator to install software, you will need to contact your network administrator or someone from your IT department. The IT coordinator will need to add your account to the Administrator group or allow your account privileges to install software. After the software has been completely installed, your account can be reset to prior rights and privileges.

The Sensory Profile is no longer available for purchase. Please update your software to the enhanced Sensory Profile Select Scoring Assistant.

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<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=992>