

Runtime Error 5

Error Description:

Runtime Error 5
User rights and issues in XP
Error extracting support files | access denied

Resolution:

If you are unable to complete the software installation or are receiving runtime error 5, please check with your network administrator to ensure that you have sufficient system user rights to install software.

If you receive a message that you must be logged in as the administrator to install software, you will need to contact your network administrator or someone from your IT department. The IT coordinator will need to add your individual user account (temporarily) to the Administrator group or allow your account privileges to install and upgrade the software. After the software has been completely installed and upgrade, your individual account can be reset to prior rights and privileges.

Additional Information:

Please note that this software is sold with a specific license for use. The License Agreement that appears during installation states in part:

Grant of License. Publisher hereby grants you a non-exclusive license to use this Product in object code form only. This software is sold on a "per user" basis. Under no circumstances should this software be copied and/or shared with other users. A licensed user may install this software on a second workstation under the condition that both installations are used solely by the same individual.

Article ID: 778

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Software Support -> — D — -> D-KEFS Scoring Assistant -> Runtime Error 5

<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=778>