## Runtime error 10

## **Error Description:**

Runtime error 10

## **Resolution:**

The CVLT-C Scoring Assistant installation installs certain Windows files during installation. If these files are later lost or modified, various system errors will occur during launching or running CVLT-C. Reinstalling the program does not help, because the CVLT-C installation will not overwrite a file when an existing version of that file is found. You will need to backup the CVLT-C database, delete the program folder, and reinstall with background applications closed.

- 1. Before you uninstall CVLT-C Scoring Assistant, backup the database if the data will be needed later:
- a. If you are running CVLT-C, exit the program.
- b. Use Windows Explorer to locate the folder  $\{C:\ CVLT-C\}$ . This is the default installation location.
- c. Locate and highlight the database files; these files have the extension \*.MDB.
- d. Click Edit, Copy.
- e. Display the contents of the drive and folder to which you want to copy the files.
- f. Click Edit, Paste.
  - 1. Use Windows Explorer or My Computer to delete the program folder {C:\CVLT-C}.
  - 2. Reinstall with background applications closed.

If the problem happens when printing to a network printer, please attach a local printer and attempt again. You can also capture the printer port in Windows 9.x to redirect the print jobs to the network printer port.

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