Program error 3040. CVLT-C database is corrupt

Error Description:

If you experience any of the following, your database file has become corrupted:

- You receive the error ""Program error 3040 database is corrupt.""
- You get a system error when you open the database file.
- You notice random characters in record fields.
- You run a disk-maintenance utility, and it says that your database file is cross-linked with another file.

Resolution:

These errors indicate the CVLT-C Scoring Assistant database was opened with a version of Microsoft Access that is not compatible with the software. The CVLT-C SA database is only compatible with Microsoft Access 2.0; any attempt to open the data with another program will corrupt the database.

You can use the Repair Database Utility in CVLT-C SA to repair a corrupt database. Before you begin, please backup the CVLT-C database file to another folder location. Each CVLT-C Scoring Assistant database has a specific name and the extension *.MDB, as {EXAMPLE.MDB}, {ELE-SCH.MDB}, etc.

Backup the database:

- If CVLT-C Scoring Assistant is still running, exit the program.
- Use My Computer or Windows Explorer to open the default folder location {C:\CVLT-C}.
- Locate and highlight the database file you want to backup.
- Click Edit and select Copy.
- Open the destination location.
- Click Edit and select Paste.

Repair the Database:
The Repair Database command may repair a corrupt database. This command searches a database for loose strings or records, attempts to validate all system tables and indexes, and repairs any problems found. Any data that cannot be salvaged is discarded.
To repair a CVLT-C database file:

1. Launch CVLT-C.
2. Click File, Repair Database
3. Select the database to be repaired from the list provided.
4. Choose OK.

The CVLT-C Scoring Assistant searches the database file for loose strings or records and tries to repair any problems found. When the process is complete, use the File Compress Database command (press [Alt] + [F] [C]) to delete any unrecoverable records in the database.

IMPORTANT NOTE: If after using the Repair Database command you still experience problems with your database, it is probably beyond repair. Do not continue to use the file as unexpected results can occur. Instead, either enter the information into a new database file or replace the file with a backup copy, if one is available.

Article ID: 646
Last updated: 14 Apr, 2010
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