Cannot load custom control DLL: C:\Windows\System\CMDIALOG

Error Description:

Cannot load custom control DLL: C:\Windows\System\CMDIALOG

Resolution:

If you install certain programs that use Visual Basic files after installing CVLT C Scoring Assistant, you may find that the second program overwrites some files with its own versions, and the CVLT-C software will not run.

This may cause error messages related to the files {GSW.EXE} and {GSW.DLL}. The solution is to reinstall CVLT-C Scoring Assistant. However, if you reinstall CVLT-C Scoring Assistant, the second program may not run. You will find the files {GSW.EXE} and {GSW.DLL} in C:\WINDOWS\SYSTEM and/or C:\WINDOWS\SYSTEM32.

This solution should not be performed unless you have a thorough knowledge of your network architecture. Please contact your IT department for assistance.