

The second and third pages of report show only character box

Frequently Asked Question:

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Answer:

The data shows correctly on the screen and the first page prints properly, but the other pages show only character boxes. If you are on a network, try using a printer which is directly connected to the computer. The CVLT-C software is graphics-intensive and may take quite some time to print to the network printer. The cause may be insufficient system/printer memory or a bad printer driver.

If you continue to experience printing problems, check for the following:

1. The default printer in Windows and CVLT-C is listed correctly.
2. The printer is on-line and ready to print, and works properly with other Windows applications.
3. Is the network printer designated as other than LPT1?
4. Have your network technical support check for conflicts between network printing and CVLT-C.
5. Ensure that LPT1 is captured to the printer you are using.

Article ID: 627

Last updated: 08 Apr, 2010

Software Support -> — C — -> CVLT-C SA Win -> The second and third pages of report show only character box

<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=627>