

# **I cannot install to my local hard drive because I am using deep freeze**

## **Frequently Asked Question:**

I cannot install to my local hard drive because I am using deep freeze.

## **Answer:**

DeepFreeze or other security programs can prevent installing or using software as they prevent saving files to Windows and System folders.

- Installing the software: Security software will prevent the installation of programs. Please ensure that all security software is disabled prior to attempting to install software to your computer.
- Using the software: System errors and other problems can occur when using software with security programs such as DeepFreeze. Disable the security software or try the software on a different computer system.

Please contact the security software manufacturer for assistance, or check your documentation for instructions for correct settings.

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