AS_REP.MDB: -2147467259 / error line 90 unrecognized database format

Error Description:

AS_REP.MDB: -2147467259 / error line 90 unrecognized database format

Resolution:

This error can occur when the file as_rep.mdb has been corrupted. Follow the steps below to correct the problem.

1. Delete the file as_rep.mdb. It is located in the folder C:\TPC\PsychCorpCenter\Report Data Mark 2.
2. Reboot the computer.
3. Please do the following to resolve your issue.
   -. Go to http://www.pearsonassessmentsupport.com/support/
   -. Click on the download button.
   - Choose the download product updates link
   -. Choose Product Updates for 32-bit Windows .
   -. Choose Other products
   -. Find your product in the product update list and click on the update button

   http://www.pearsonassessmentsupport.com/support/index.php?View=files&CategoryID=46

   -. Click on the links to download the software and install it. Choose in the order they are listed. Choose the Platform first, download and then install and then do the updates.
   -. If during the installation it asks for an authorization code please call us at 800-249-0659 and we will obtain this for you.
   -. Reboot your computer after the installs.
4. Please note that when you are prompted to remove or repair, choose repair - removing the software would completely uninstall the program from your PC.
5. You will need to run the update for all you software that you have installed on your computer. You only need to install the platform once because it is the same for all the products

6. Note do the following if you are on a network with restricted access.

http://www.pearsonassessmentsupport.com/support/index.php?View=files&CategoryID=46