Changing the Browser Language Setting

If you are running into problems viewing items on the Results tab (Assigned Detail or Completed results displays) such as seeing blank results when results should display or if dates are appearing incorrectly, this may be related to your Internet browser's language setting.

Follow the steps below to change your browser’s language setting (select the link for the browser you use):

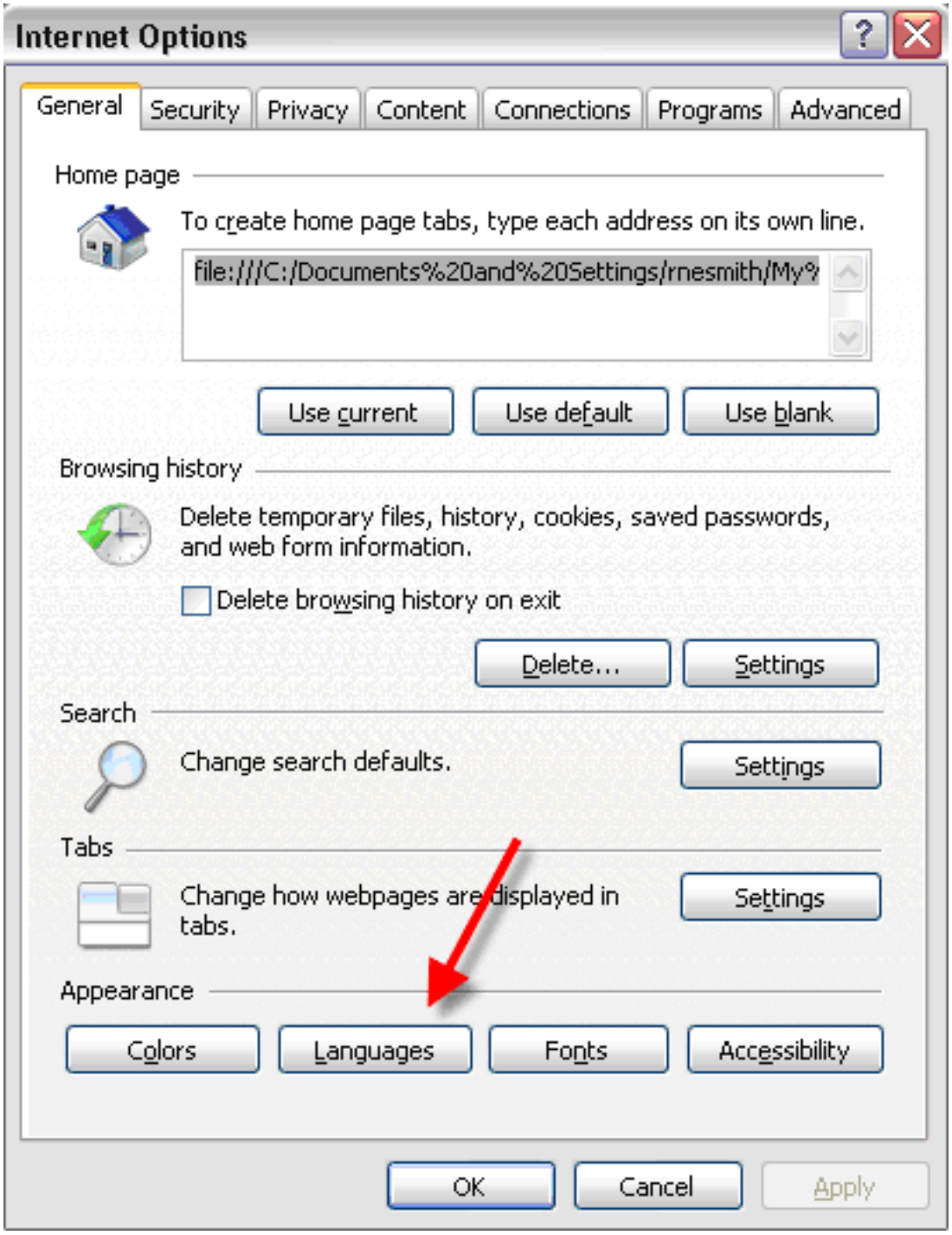
Internet Explorer
Firefox

Steps For Changing The Browser’s Language Setting in Internet Explorer

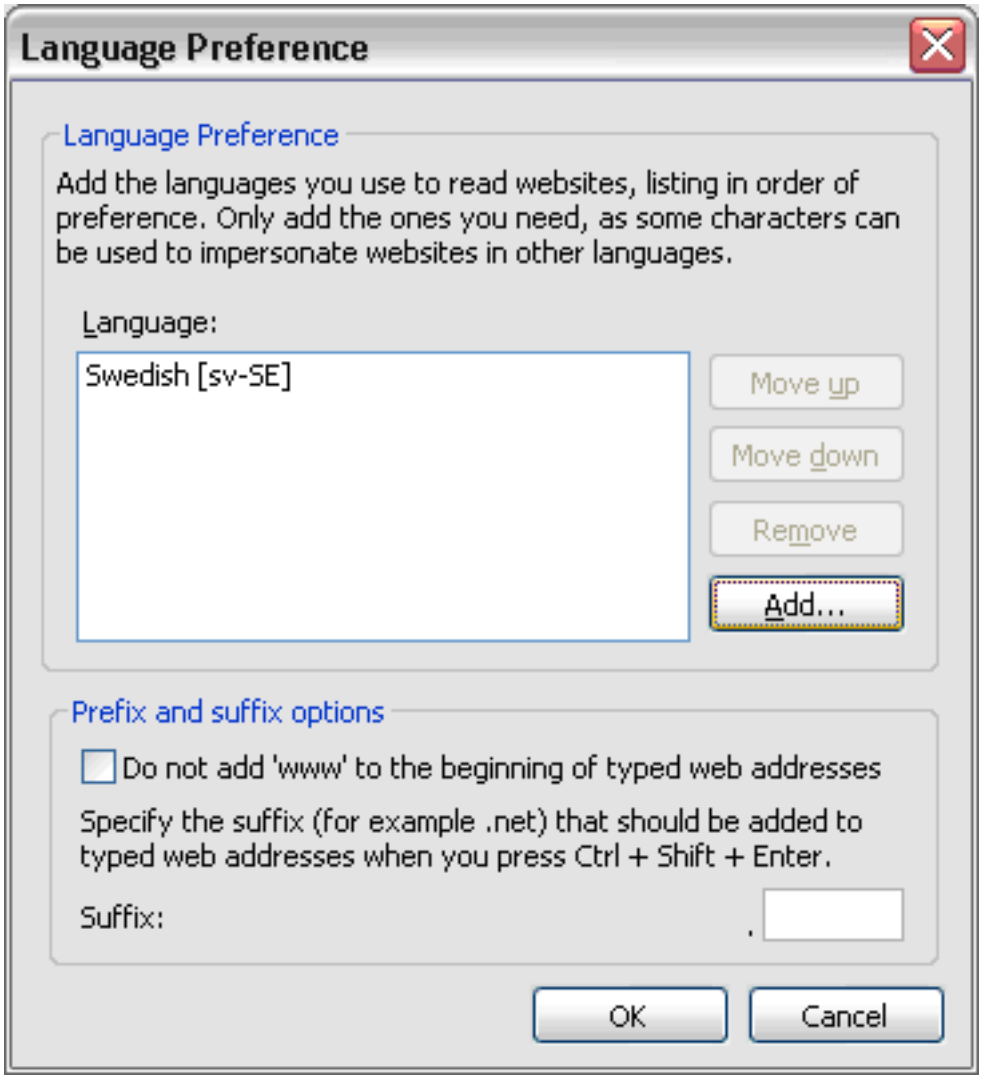
1. Open Internet Explorer.

2. Go to **Tools | Internet Options**.

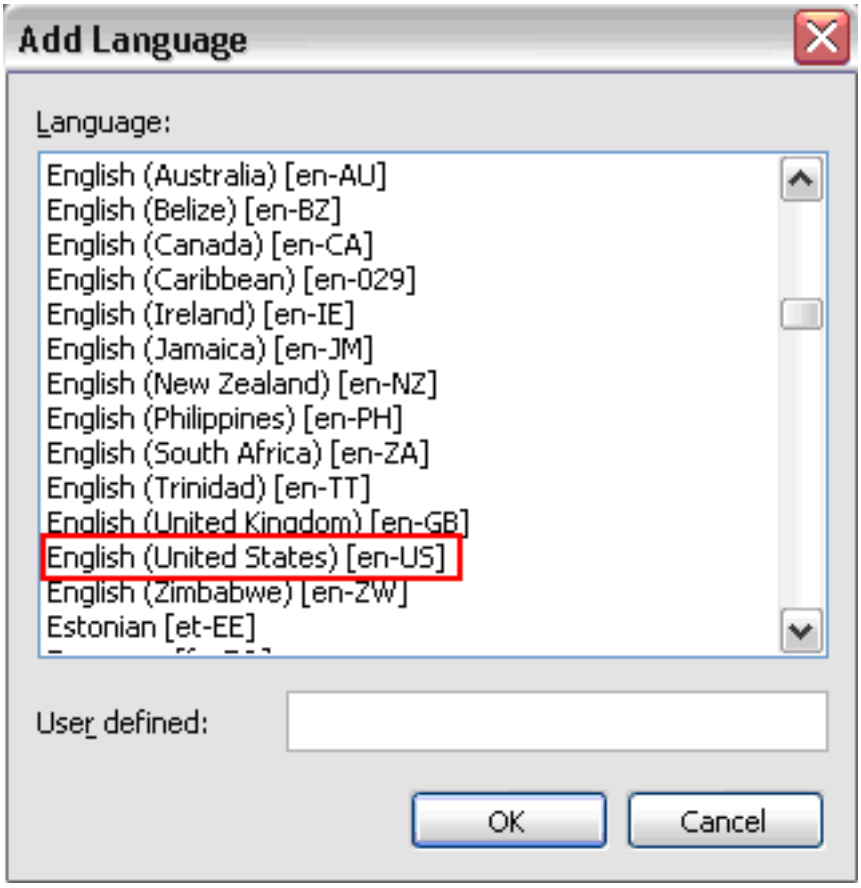
3. On the General tab in the Internet Options window, click the **Languages** button.



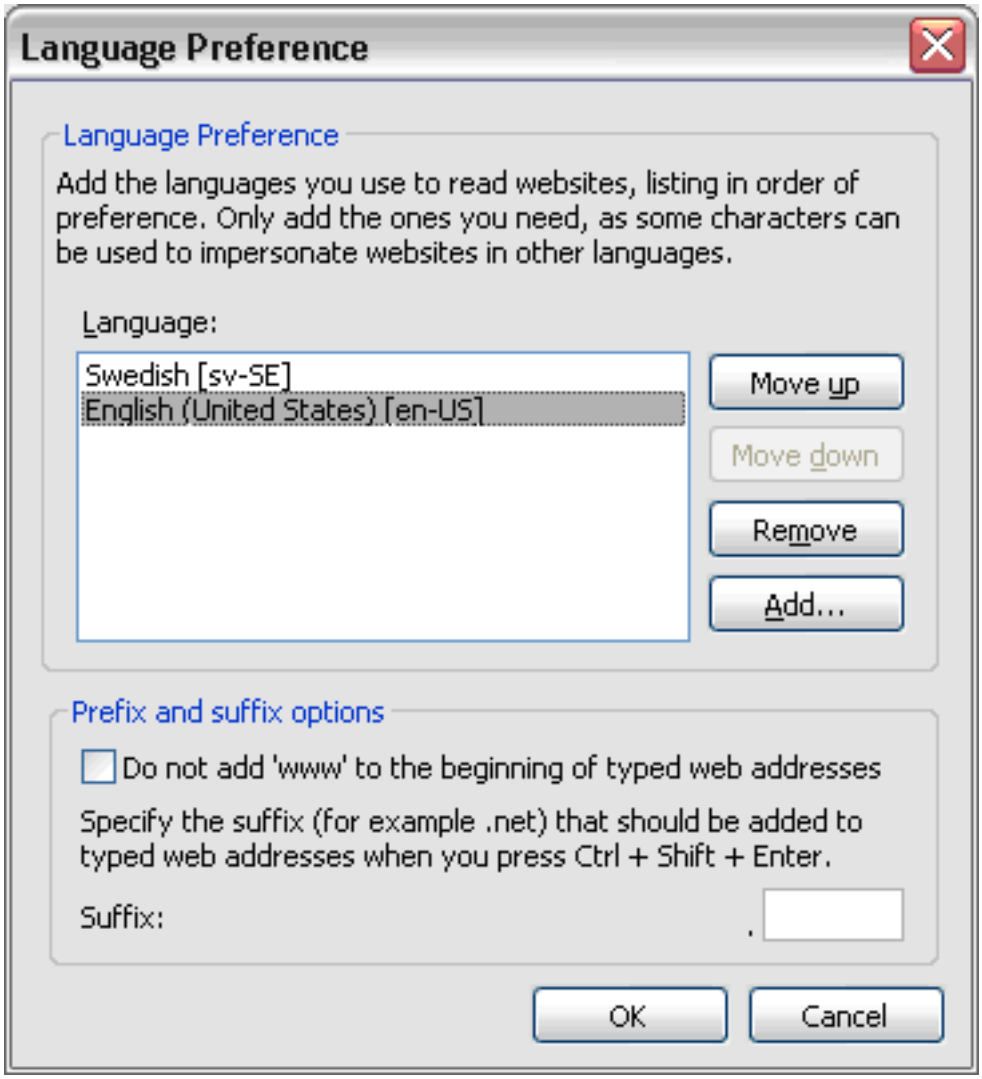
4. This will bring up the Language Preference window (shown below) where you can change your language setting. Click the **Add** button to add a new language.

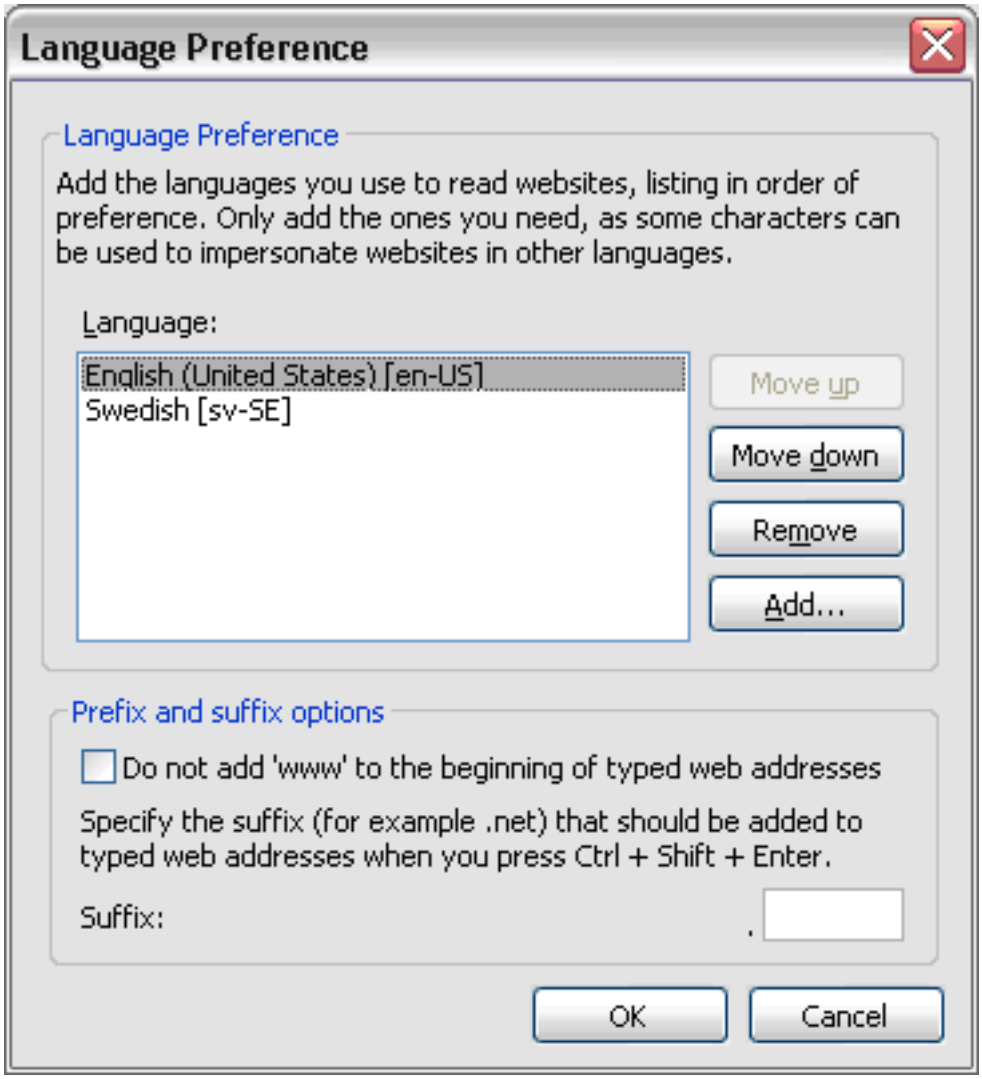


5. Locate and select “English (United States) [en-US]” and then click **OK** to add the language.



6. English will be added to your language list. To make English the primary language, select "English (United States) [en-US]" and click **Move up**.


Language Preference
Language Preference
Add the languages you use to read websites, listing in order of preference. Only add the ones you need, as some characters can be used to impersonate websites in other languages.
Language:
Swedish [sv-SE]
English (United States) [en-US]
Move up
Move down
Remove
Add...
Prefix and suffix options
Do not add 'www' to the beginning of typed web addresses
Specify the suffix (for example .net) that should be added to typed web addresses when you press Ctrl + Shift + Enter.
Suffix:
.
OK
Cancel



7. Click **OK** on both the Language Preference and Internet Options windows to save your settings.

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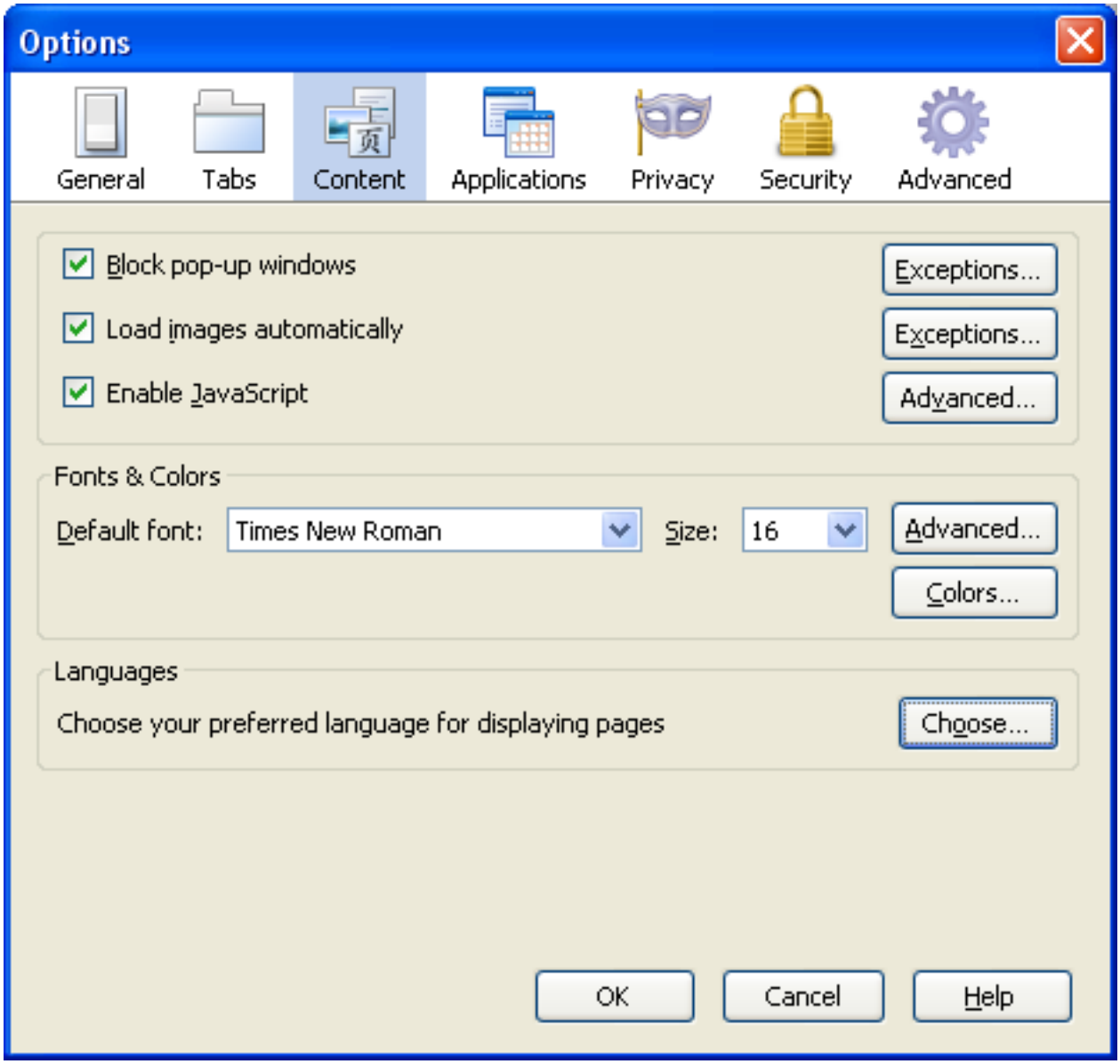
Steps For Changing The Browser's Language Setting in Firefox

1. Open Firefox.

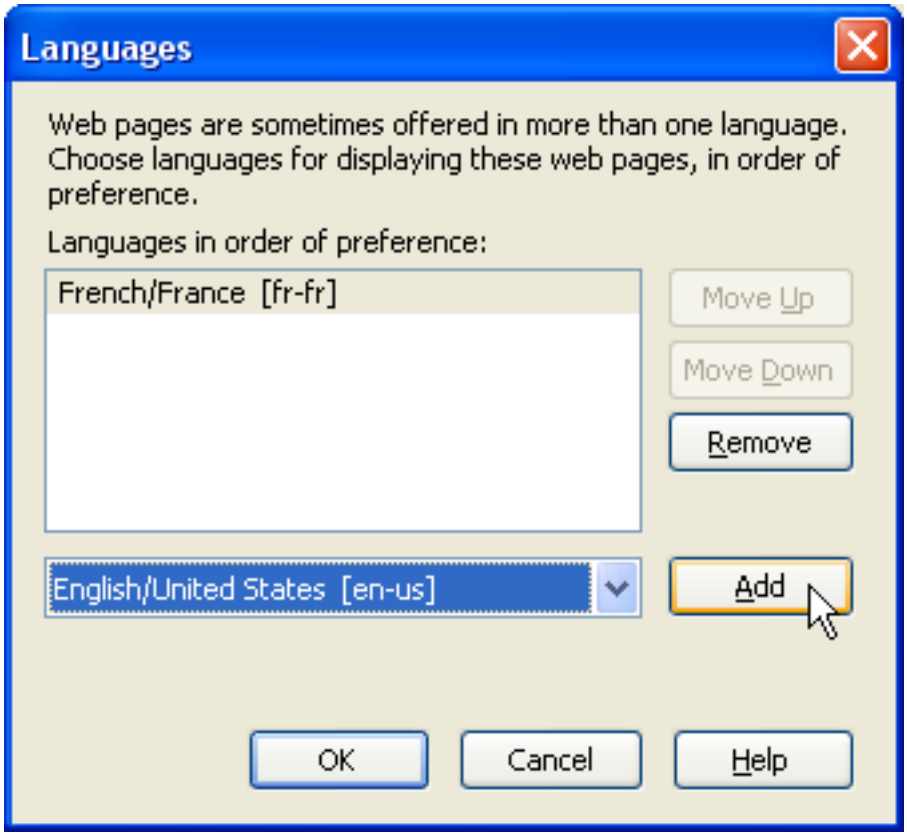
2. Go to **Tools | Options**.

3. From the items across the top of the Options dialog box, click **Content**:



4. Click the **Choose** button under languages. You will see the Languages window:

5. From the Languages window, select “English/United States [en-us]” from the drop-down list. Then click **Add** to add the new language.



6. English will be added to your language list. To make English the primary language, select “English (United States) [en-US]” and click **Move up**.

7. Click **OK** on both the Language Preference and Internet Options windows to save your settings.

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Article ID: 4416
Last updated: 10 Feb, 2012