

# Login Failed

If you are unable to login, make sure you are accessing the correct URL for your specific group or company.

After 5 attempts you will be locked out of your account. If an account is locked due to multiple failed login attempts, resetting the password (via the "Forgot Your Info" link located next to the **Login** button on the login page) will unlock the account.

If, after resetting your password, you are still unable to login, contact Pearson or a site administrator to assist you. The site administrator can reset the password and unlock the account. See [Password Reset](#).

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Web Support -> Talent Assessment -> Login Failed

<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4397>