

# unable to load graphic conversion filters

Attempts to run a report using the WAIS IV Writer in PCC-2 and receives following error message.

Document-word pad

Microsoft Word 97 conversion

unable to load graphic conversion filters. continue with document conversion.

Hits yes and error message still appears.

Hits No and receives this error message:an unexpected error occurred while reading C:\mydocuments\wais iv writer report. doc

Resolution: install Microsoft Word Viewer from WAIS IV Writer disc.

Report should no generate.

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Software Support -> — W — -> WAIS-IV Report Writer -> unable to load graphic conversion filters

<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4216>