

The Software Manager does not recognize this product: Error 13001:Product Not Registered with the FLEXnet Connect

Error Description:

The Software Manager does not recognize this product. Please contact your software vendor for updates to this product. Error 13001:Product Not Registered with the FLEXnet Connect

Resolution:

This error is a result of an outdated update service utility. Please download the update by downloading and installing the utility located in the link below this article.

For further assistance, please contact the Pearson eSupport Center at (800) 249-0659 Monday through Friday from 7AM - 6PM Central Standard Time or contact us by e-mail using the **Contact Us** link at the top of the site.

Article ID: 4013

Last updated: 31 Mar, 2010

Software Support -> — P — -> PsychCorpCenter -> The Software Manager does not recognize this product: Error 13001:Product Not Registered with the FLEXnet Connect

<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4013>