An error occurred at location: PsychCorpCenter.NavBarItemManager.LoadItems() Error Message: NavBarGroupID

Error Description:

An error occured at location: PsychCorpCenter.NavBarItemManager.LoadItems()
Error Message: NavBarGroupID

Resolution:

Follow these steps to resolve the issue above:

1. Navigate to the following location: C:\TPC\PsychCorpCenter\Data
2. Delete the file named: **AS_SETUP**
3. Copy the file named: **AS_DATA** to another location such as the desktop
4. Navigate to the **Control Panel** and click on **Add/Remove Programs**
5. Find **PsychCorpCenter-II** in the list of currently installed programs and click **Change**
   The PsychCorpCenter-II installation wizard will appear
6. Click on **Repair** and click **Next**
7. Once the Repair feature has ended, open PsychCorpCenter-II
8. Once opened, close the program
9. Navigate back to the following location: C:\TPC\PsychCorpCenter\Data
10. Copy and paste the file you placed on your desktop (AS_DATA) into the location in Step 9
11. Open PsychCorpCenter-II

For further assistance, please contact the Pearson eSupport Center at (800) 249-0659 Monday through Friday from 7AM - 6PM Central Standard Time.

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