Authorization code requested

Frequently Asked Question:

I am being asked to enter an authorization number.

Answer:

Most activations will verify installation count and automaticly authorize online. If an authorization is requested, this may be due to no internet connection, or third party AVscan or firewalls blocking the port to verify. Please contact E-support at Pearson at (800) 249-0659, between 7am-6pm central Monday - Friday to obtain an authorization number.

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