

# Cannot uninstall - SAWS-A.DLL in use by Windows

## Frequently Asked Question:

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## Answer:

Make sure you have all other applications closed when installing or uninstalling any program. Especially screen saver or antivirus programs, and the Microsoft Office toolbar.

The SAWS A is no longer available for purchase. Support for this software will continue for computers that fall within the parameters of the system requirements. For a list of system requirements please see the article in this section titled "System Requirements"

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<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=2028>