Software not working with non-US regional settings

Frequently Asked Question:

Software not working with non-US regional settings

Resolution:

While the software does have the ability to report Canadian Norms, it is not enabled for international regional settings. Please set your regional settings to US including the date format.

To check your regional settings

Set up language and regional settings

1. Click Start, point to Settings, click Control Panel, and then double-click Regional Settings.
2. On the Regional Settings tab, click the language that you want to use, and then click OK.
3. When you are prompted to restart your computer, click Yes.