

# Cannot register the program again after printer jam

## Frequently Asked Question:

Cannot register the program again after printer jam

## Resolution:

When you install WAIS-III WMS-III WIAT II Writer, you are presented with the software registration screen at the end of installation. This screen allows you to register the product via the Internet at that time. If you do not register during installation, you will receive a message saying, ""Cancel registration?"" You can safely cancel the registration process without affecting correct installation of the software.

The system places an Icon in the program group that allows you to complete the registration at a later time. Click Start and select Programs; click PsychCorpCenter and select Product Registration. This shows the screen for Harcourt Assessment Product Registration. You may click to Register via Internet or Fax/Mail. If you do not want to register the product at this time, select the Register Later button.

If you are reinstalling the software, and registered the first installation, you do not need to register the software again.

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<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=1197>