## Run-time error '339' Component 'TX4OLE.OCX' or one of its dependencies not correctly registered

## **Error Description:**

Run-time error '339' Component 'TX4OLE.OCX' or one of its dependencies not correctly registered

## **Resolution:**

To correct this issue please do the following:

- 1. Go to <a href="http://www.pearsonassessmentsupport.com/support/">http://www.pearsonassessmentsupport.com/support/</a>
- 2. Click on the download button.
- 3. Choose the download product updates link
- 4. Choose Product Updates for 32-bit Windows.
- 5. Choose Wechsler products
- 5. Find Wisc 3 Wiat 2 Writer in the product update list and click on the update button

http://www.pearsonassessmentsupport.com/support/index.php?View=files&CategoryID=175

- 6. Click on the links to download the software and install it. Choose in the order they are listed. Choose the Platform first, download and then install and then do the updates. If it says that it is already up to date then continue to the next one on the list.
- 7. If during the installation it asks for an authorization code please call us at 800-249-0659 and we will obtain this for you.
- 8. Reboot your computer after the installs.

Please note that when you are prompted to remove or repair, choose repair - removing the software would completely uninstall the program from your PC.

## **Additional Notes:**

This error can occur when installing an older application such as ABAS, ACES, DAS, etc... then installing a newer PsychCorpCenter product (WISC-III-WIAT-II Writer) then uninstalling the older application.

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Software Support -> - W - -> WAIS-III WMS-III WIAT-II Writer -> Run-time error '339' Component 'TX4OLE.OCX' or one of its dependencies not correctly registered

 $\underline{http://pearsonassessmentsupport.com/support/index.php? View=entry \& Entry ID=1172$