

# Install prompts to uninstall

## Frequently Asked Question:

Install prompts to uninstall

## Resolution:

If you are unable to install or uninstall the WAIS-III/WMS-III/WIAT II Scoring Assistant

Please backup your WAIS-III/WMS-III/WIAT II Scoring Assistant database before continuing. Use Windows Explorer to locate the folder { C:\Program Files\PsychCorpCenter\Data }. Copy the file { AS\_Data.mdb } to another location for safekeeping.

Please contact Technical Support at 800-249-0659. They can provide you with a tool ( Windows Installer **CleanUp** Utility) that will uninstall the program.

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Article ID: 1115

Last updated: 01 Jul, 2010

Software Support -> — W — -> WAIS-III WMS-III WIAT-II SA -> Install prompts to uninstall

<http://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=1115>