**Error Message:**
The document could not be printed.

**Resolution:**
This error occurs when attempting to print the Stimulus Book instructions. **NOTE:** The Stimulus Books themselves cannot be printed, this is by design.

The error can be resolved by changing Adobe Reader's Security Settings to allow Printing on Administration. **IMPORTANT:** If the user has Adobe Reader XI installed, you will need to use these instructions instead.

1. Remove the Stimulus Book flash drive if it is plugged into the computer.
2. Open Adobe Reader.
3. Click the **Edit** menu near the top of the window.
4. Click **Preferences** at bottom of Edit Menu.
5. Click **General** on the list of Categories on the left side of the screen.
6. Click **Enable Protected Mode at Startup** checkbox at bottom of General tab.
7. Click “**YES**” when the **Are you sure you want to continue** prompt appears in the pop-up window.
8. Click “**OK**” to close the **Preferences** window.

The instructions can then be printed once Adobe Reader is restarted.

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